



Patients must read the following questions prior to their appointment:

- Do you or anyone in your household have COVID-19?
- Do you have a new, continuous cough?
- Do you have a high temperature (37.8C or over)?
- Do you have a loss of, or change in, your normal sense of taste or smell?
- Does anyone in your household have a new, continuous cough, or a high temperature, or a loss of, or change in, their normal sense of taste of smell?
- If you or anyone in your household has, or has had, possible or confirmed COVID-19, are you still in the self/household isolation period?

If you have answered yes to any of the above – you may have COVID-19 – return home and follow gov. guidance

If you have answered no to the above questions, please continue:

- Shielding patient – we are unable to see you face to face currently - Video Appointments are available due to increased risk of COVID- please ring the practice to discuss in further detail.

Patient instructions for attendance:

- Please attend on your own (unless you require assistance, and only one parent when attending a child's appointment)
- Please arrive promptly at the time of your appointment
- Please wait in your car, the clinician will come out to greet you.
- Upon entry to the building please use the hands-free hand sanitizing station.
- Expect to have your COVID-19 status reconfirmed by the physiotherapy staff.
- You will be asked to wash/sanitize your hands and take a seat – specifically positioned to allow social distancing during the discussion element of the assessment
- Wherever possible, follow up appointments, payments, and treatment/exercise plans will be completed electronically by phone/email/banks transfer.
- If you have a mask/face covering, please wear it during attendance within the practice
- If you do not have a face mask one will be provided at your request
- Please bring a pen with you and a pharmacy list of medication would be helpful.
- Please do not bring bags/unnecessary items to the appointment

Upon your appointment the clinician will ask if you have read the above risk assessment